

REGISTRATION PACKET

Terms and Conditions

DESERT BOTANICAL GARDEN

Southern Sojourn: Springtime in the Lowcountry, A DBG Patrons Tour April 4-10, 2017

What Is Included in the Tour Cost:

- Tour leader Ken Schutz, Desert Botanical Garden (DBG) Director, local experts, and tour management throughout the tour.
- All accommodations (based on double occupancy, with a supplement for single occupancy).
- Meals as indicated in the tour itinerary as B (breakfast), L (lunch), R (reception), and D (dinner).
- All sightseeing and visits as noted in the itinerary.
- All entry fees, honoraria, donations, guides, print materials, and fees.
- All on-tour transportation, unless otherwise noted.
- Service charges and gratuities, related to items included in the tour cost.

What Is Not Included in the Tour Cost:

- Transfers to and from your home to the program site. Participants will be responsible for their own transportation from the Charleston International Airport to the French Quarter Inn on Arrival Day and from the Andaz Savannah to the Savannah/Hilton Head International Airport on Departure Day.
- Personal items such as wines, liquors, a-la-carte orders, meals other than specified.
- Hotel incidentals such as mini bar, room service and valet/laundry service.
- Other items not specifically mentioned as included.
- Round-trip airfare and air and departure taxes.

Registration

Space is reserved in the order of receipt of a deposit and a signed copy of this contract.

To secure your reservation, the following is necessary:

Payments

A NON-REFUNDABLE PAYMENT IS REQUIRED TO SECURE YOUR SEAT ON THE TOUR. Payment is **by check only** (payable to **Resonant Journeys**).

THE TRIP PRICE as stated below:

(Deposits are applied to payment of the trip price)

Per Person Cost:	\$5,794.00 (Airfare is not included)
Single Room Supplement:	\$1,339.00

Please note: You will receive a refund, provided your space can be sold. A wait list will be kept to increase the chances of resale, but we cannot guarantee a refund.

Check payments should be sent to:

Resonant Journeys
Attn: Gretchen Freeman
5833 N. 30th Street
Phoenix, AZ 85016

Participants will receive a final invoice for the balance due 90 days prior to the departure date of the tour.

For additional information, please call Gretchen Freeman at 602-912-0899 gf@resonantjourneys.com or Karen Williamson at 602-410-3700 kw@resonantjourneys.com.

Donation

A tax-deductible donation of \$250.00 to the Desert Botanical Garden is a requirement of participation. Please send a check made out to the Desert Botanical Garden and mail it to Resonant Journeys by March 1, 2017 at the address provided above.

A Note About Costs

Tour costs were determined on the basis of a minimum number of participants (20). While we will do everything possible to maintain the listed prices, they are subject to change. Should actual enrollments fall significantly below minimum numbers, a surcharge may be added. Participants and **Resonant Journeys** may also opt to cancel the trip under these circumstances. If this occurs, participants will receive a full refund.

Wait List

As mentioned above, a wait list will be kept for the trip. If you are unable to go on the trip, for any reason, the wait list will be utilized in an attempt to fill your space. If the space cannot be filled, your trip payment will be retained.

Cancellation and Refund Policy

To reiterate what is stated above:

- Payment of deposit is required immediately, as is a signed copy of this document. Both must be sent to **Resonant Journeys** at the address above. If you have already submitted a deposit, please sign this document and return it.
- Payment of the balance is due upon receipt of a final invoice (to be emailed on January 4, 2017, ninety days from the trip departure date.)
- Cancellation by participants for any reason: no refund. Therefore, travel insurance is highly recommended.
- Cancellation by **Resonant Journeys** (for any reason other than those mentioned in this document): full refund.
- No refund for unused portions of the tour, including but not limited to, missed meals, hotel nights, and sightseeing.

Please understand that there will be no exceptions to our cancellation policies.

Please initial your acceptance and understanding of our cancellation policy_____

Air Service

Air Tickets Purchased Independently of the Tour

We urge you to check airline cancellation penalties before purchasing airline tickets since departure times and flights can change. The tour operator cannot accept liability for cancellation related to airline tickets purchased independently in conjunction with a tour.

Please do not make flight arrangements until you have been notified by a Resonant Journeys staff member that the minimum number of trip participants has been met.

All air arrivals should be timed so that participants can meet in the lobby of the French Quarter Inn at 6:15 pm on arrival day, Tuesday, April 4, 2017.

Departure flights should leave no earlier than 4:00 pm on departure day, Monday, April 10, 2017.

NOTE: Current flights to and from Phoenix that are suggested are as follows:

Tuesday, April 4:

TO Charleston: Delta Flight #1383, leaves Phoenix 7:00 am, arrives Atlanta at 1:40 pm, departs Atlanta on Delta Flight #597 at 3:00 pm, arrives Charleston 4:11 pm.

Monday, April 10:

FROM Savannah: American Flight # 5414 leaves Savannah 4:04 pm, arrives Charlotte at 5:13 pm, departs Charlotte on American Flight #578 at 5:55 pm, arrives Phoenix 7:12 pm.

Participants are responsible for arranging independent transportation from the Charleston airport to the French Quarter Inn upon arrival, and from the Andaz Savannah to the Savannah airport upon departure.

Travel Insurance

The purchase of travel insurance is strongly recommended to ensure compensation if you are unable to make the trip. Costs and details can be obtained through travel insurance companies, including, but not limited to, the following:

USI Travel Insurance (866) 290-9766 www.travelinsure.com

Travel Guard (800) 826-4919 www.travelguard.com

Travel Ex (800) 228-9792 www.travelexinsurance.com

Allianz Travel Insurance (866) 975-6172 www.allianztravelinsurance.com

Physical and Medical Considerations

Please note that this tour requires that participants be in good physical condition: you must be capable, without assistance, of getting on and off tour buses and walking on rough, cobblestone streets and gravel trails or roads. Participants should have sufficient stamina to keep pace with an active group of travelers on long days of touring. If you have any questions about your ability to participate in a tour, please call us at 602-912-0899.

Itinerary or Program Modifications

If unforeseen circumstances beyond our control make changes necessary, we reserve the right to vary itineraries and to substitute hotels, at the discretion of Resonant Journeys. Every effort will be made to carry out the program as planned but alterations may still occur after the final itineraries are sent.

Accommodations

Tour price is based on two persons sharing a room with a private bath. Please note that a single supplement of \$1,339.00 will apply for a single room.

Preparing for Your Journey

Prior to departure, you will receive communications containing both tour specific and general tour information to help you prepare for your travel experience, including:

- Final Itinerary
- Recommended reading list
- Restaurant recommendations
- Weather considerations

Additional Information

Special Arrangements

Participants may join the group en route and/or stay on after the end of the program. In such cases, however, no refund can be made for unused portions of the tour.

The **French Quarter Inn** will extend its best rate, based on availability, should participants wish to arrive early in Charleston. Contact Jessica Bowman, Director of Sales, via email at jbowman@charlestownehotels.com with your request. Jessica (843.724.4321) will then contact you with availability. **Andaz Savannah** will do the same for extended stays in Savannah at the conclusion of Southern Sojourn. Call Denise Donnelly, Sales Coordinator, at 912.629.9482. Participants will be responsible for booking their own extended stays directly with the hotels. April is peak tourism season in Charleston and Savannah and early planning is highly recommended.

Photography

Participants may be photographed for educational and promotional purposes for DBG.

Smoking Policy

For the comfort of all participants, we ask that there be no smoking during all group activities, including excursions and meals.

Special Accommodations

Every effort will be made to accommodate special meal requests (i.e., vegetarian) with advance notice. Please notify Resonant Journeys of any food allergies or special requests by completing the form on page 5 of this document.

Each participant must sign the following Liability Disclaimer and Responsibility Statement:

LIABILITY DISCLAIMER AND RESPONSIBILITY STATEMENT

Please Read Carefully

Liability Disclaimer

Resonant Journeys (RJ) serves only to assist in making necessary travel arrangements for its participating travelers, and in no way represent, or act as agent for, transportation carriers, hotels, and other suppliers of services connected with this tour. Therefore, RJ is not liable for any injury, damage, loss, accident, delay or other irregularity which may be caused by the defect of any vehicle or the negligence or default of any company or person engaged in performing any of the services involved. Additionally, responsibility is not accepted for losses or expenses due to sickness, weather, strike, hostilities, wars, natural disasters or other such causes. All services and accommodations are subject to the laws of the country in which they are provided. RJ does not accept liability for any airline cancellation or penalties that this cancellations or delays incurred by the purchase of a non-refundable domestic or international airline ticket to and from the tour cities. Baggage and personal effects are the sole responsibility of the owners at all times. RJ also reserves the right to make changes in the published itineraries whenever, in its sole judgment, conditions so warrant, or if they deem it necessary for the comfort, convenience or safety of the tour participants.

RJ also reserves the right to decline to accept any person as a participant in the tours, or to require any participant to withdraw from the tour at any time, when such an action is determined by the appropriate staff representative to be in the best interests of the health, safety, and general welfare of the tour group, or of the individual participant.

Responsibility Disclaimer

As a condition of acceptance, each participant must sign the statement set forth below:

The undersigned has read carefully the schedule of activities for this tour. The undersigned recognizes that there is a moderate level of physical activity involved in the tour and the tour may require participants to walk long distances and climb stairs. The undersigned accepts any risks thereof and the conditions set forth therein. The undersigned also understands and hereby agrees for and on behalf of himself/herself, his/her dependents, heirs, executors, administrators, and assigns to abide by the conditions set forth under RESPONSIBILITY, above, and to release and hold harmless RJ and any of their officers or representatives, as well as and the Desert Botanical Garden, its boards, officers, employees, representatives or agents from any and all liability for delays, injuries or death, or for the loss of or damage to, his/her property however occurring during any portion of the program.

By registering for this trip, participant/s agree to the Responsibility Statement and Liability Disclaimer and the Terms and Conditions herein. Please sign and date below (each participant) indicating your agreement with the abovementioned Terms and Conditions, and return with the per person deposit of \$1,000, if it has not been made already. The balance of trip costs will be due immediately upon receipt of an invoice to be sent on **January 4, 2017**.

Participant One Signature: _____ Date: _____

Participant Two Signature: _____ Date: _____ (if applicable)

Each participant must fill out and sign the following participant registration form:

PARTICIPANT REGISTRATION FORM

**GROUP: Desert Botanical Garden / Resonant Journeys
Southern Sojourn: Springtime in the Lowcountry: A DBG Patrons Tour**

TRAVEL DATES: April 4-10, 2017

Participant One:

Last Name:		First:	Middle:
Mailing Address:			
City, State, Zip:			
Phone Number: ()		Cell Phone: ()	
Email Address:			

Participant Two: (if applicable)

Last Name:		First:	Middle:
Mailing Address:			
City, State, Zip:			
Phone Number: ()		Cell Phone: ()	
Email Address:			

➔ **NOTE: PLEASE PROVIDE FLIGHT INFORMATION, including dates of travel (name of airlines, flight numbers, and arrival and departure times) once you have made flight arrangements, by emailing Resonant Journeys at gf@resonantjourneys.com.**

Please do not make flight arrangements until you have been notified by a Resonant Journeys staff member that the minimum number of trip participants has been met.

➔ **HEALTH INFORMATION**

Participant One:

How is your general state of health?

Special medical and/or physical limitations:

Dietary restrictions (vegetarian, allergies, etc.)

Participant Two: (if applicable)

How is your general state of health?

Special medical and/or physical limitations:

Dietary restrictions (vegetarian, allergies, etc.)

➔ **EMERGENCY CONTACTS**

List two (2) individuals not traveling with you who you are confident will assume responsibility for you in case of an emergency.

Participant One:

Name (1):	Name (2):
Address:	Address:
City, state, zip:	City, state, zip:
Phone: ()	Phone: ()
Cell: ()	Cell: ()
Email:	Email:
Relationship to you:	Relationship to you:

Participant Two:

Name (1):	Name (2):
Address:	Address:
City, state, zip:	City, state, zip:
Phone: ()	Phone: ()
Cell: ()	Cell: ()
Email:	Email:
Relationship to you:	Relationship to you:

Please sign below indicating the information above is accurate. Thank you.

Participant One Signature

Date

Participant Two Signature

Date